**CCS**

**24B**

**3.4.4 Manage Budget**

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## Brief Description

**Business Process: 3.4.4 CCS.Manage Budget**

**Process Type: Process**

**Parent Process:   
Sibling Processes:**

It is a common practice for Organizations to offer their customers Budget Plans. There are two types of Budget Plans represented in this document: Budget Plan and Non-billed Budget Plan.

Budget Plan. Providing budget billing service is a complex process that includes of the following major steps: enroll customer in budget, monitor and true up budget, bill customer on budget, process budget payments, and cancel budget plan.

Non-Billed Budget Plan. Process depicts major elements encompasses non-billed budget: enroll eligible customer in non-billed budget and set up scheduled payments, monitor and potentially renew scheduled payment, manage financial impact on current and pay-off balances: calculation charges for monitored and unmonitored Non-Billed budget plan (bills are not created for the Non-Billed Budget’s scheduled payment), process monitored and unmonitored non-billed payments)

## Business Process Model Page 1



## Business Process Model Page 2



## Business Process Model Page 3



## Business Process Model Page 4



## Test Assets related to the Current Process

| Testing Asset Sr.No | Testing Asset-Flows | No Of Data sets |
| --- | --- | --- |
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## Document Control

**Change Record**

| Date | Author | Version | Change Reference |
| --- | --- | --- | --- |
|  |  |  |  |
| 02/02/12 | Becky Ray | V1.0 | No Previous Document, Updates |
| 02/28/2012 | Galina Polonsky | V1.1 | Reviewed |
| 12/14/2013 | Dean Davis |  | Update |
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| 07/18/2024 | Kunal Nerkar |  | Updated document and visio for CCS 24B |
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| 12/15/2024 | Galina Polonsky |  | Reviewed, Approved |